

Delivering the Benefits from Projects and Programmes (master class)

A key decision factor when investing in a project or programme is the benefit that it will provide. All too often the benefits are 'inflated' with ambitious, or even misleading, claims as to the value that will be created in order to ensure that hurdles are passed. If the measurement of success is determined by time, cost and quality alone, the benefits are often forgotten once a project has closed. This course will overcome these long-standing problems in projects and programmes by focussing on the value intended to be created and showing how to model the way forward around this theme through to the realisation of the benefits.

Course duration

1 day

Who should attend?

Project, programme and portfolio managers and team members, senior managers, change and business managers, and anyone who has a role in the definition or realisation of project or programme benefits.

Course content

Tailored to suit requirements but will typically include:

- Introduction
- Benefits and success
- Business case and objectives
- The cost benefit balance
- Activities, outcomes and change
- Defining and modelling measurable benefits
- Benefits realisation – planning and delivery
- Benefit risks
- Governance, roles and responsibilities in benefits management

Pre-requisites

Delegates should have had some involvement in defining a project or programme either as a team member, project manager, programme manager, sponsoring group member, change manager or other interested party directly involved with a project or programme.

Course style

These workshops are highly participative using exercises, case studies and practical work.

Availability

This course is available both as an open public course and as an in-house course that can be tailored to match the needs of your organisation. To discuss dates, venues and prices please contact Provek.

Course objectives

Delegates will be able to:

- Understand the advantages of effective benefits management
- Identify types of benefits and distinguish benefits from outcomes
- Know how to write a benefits realisation strategy and plan
- Create realistic and measurable benefits
- Identify and manage the timing of benefits achievement
- Link benefits to the project or programme objectives and the deliverables
- Determine effective measures and KPIs for benefits
- Identify and assess the enablers that will help to achieve the benefits
- Determine the risks to benefits
- Understand the roles, responsibilities and accountabilities in benefits management
- Gain stakeholder buy-in and support in defining and delivering the benefits
- Define the monitoring and controlling actions in benefits management

