

Gamma

PMA6 Lite and Scored CV

Case study

Gamma is a leading provider of Unified Communications services within the UK and Europe. Since its creation in 2001, Gamma has been committed to putting its customers and employees first and has achieved many industry awards, including 'Sunday Times Top 100 Best Companies To Work' and 'AIM Company of the Year'.

Requirements

- As the size and complexity of solutions increased in the Gamma 'Direct' organisation, so did the need to improve the quality of their professional services.
- The business wanted to assess the capabilities of their project management team and gain a clear and impartial understanding of their strengths and development areas, bench marked against industry best practice.

Solution

- Gamma opted to assess their ten project managers through a combination of Provek's PMA full assessment and Scored CV.

Benefits

- Following the completion of the assessments, a detailed management report was provided to Gamma providing comprehensive profiling.
- The report provided key findings where the team exceeded industry averages and where development was required.
- Employees have since gained PFQ qualifications sitting an in-house Provek run course and PMQ training has been scheduled for four further employees.

"Using Provek for our Project Management benchmarking has provided us with valuable insight into our current capabilities..."

Helen Bowman
Head of Customer Programme





Gamma

Raise your project management to the next level

Requirements

Following a number of key acquisitions alongside sustained organic growth, Gamma has grown in a relatively short space of time. As the size and complexity of solutions increased in the Gamma 'Direct' organisation, so did the need to improve the quality of their professional services. The business wanted to assess the capabilities of their project management team and gain a clear and impartial understanding of their strengths and development areas, benchmarked against industry best practice. Following the completion of the assessments the team would then be provided with suitable training to develop their skills facilitating a high-quality and frictionless solution delivery service to customers.

Solution

Gamma opted to assess their ten project managers through a combination of Provek's PMA full assessment and Scored CV.

PMA requires individuals to answer 120 questions on their experience, knowledge, situation decision-making and behaviour indicator questions.

Scored CV requests the role, achievements, and complexity of three programmes or projects that the project professional has worked on across multiple dimensions requested (e.g. budget, team size, team complexity, overall risk). A summary of their project career history is obtained as well as their views on their key skills.

Benefits

Following the completion of the assessments, a detailed management report was provided to Gamma providing comprehensive profiling.

The report provided key findings where the team exceeded industry averages and where development was required, through classroom training and through on-the-job development activities.

Employees have since gained PFQ qualifications sitting an in-house Provek run course and PMQ training has been scheduled for four further employees. Gamma is also exploring soft skills training and to address knowledge gaps identified through the benchmarking exercise.

“Using Provek for our Project Management benchmarking has provided us with valuable insight into our current capabilities. It has helped us to highlight and deliver against common and individual development areas across the team, and instilled confidence that we are providing extremely high quality professional services to our customer base in accordance with widely recognised best practice.”



Helen Bowman
Head of Customer Programme

